To our valued clients,

mPay2Park has listened to your comments and feedback and we have been making many updates and changes behind the scenes as well as to the app throughout the year to enhance the users experience. For example we were one of the first (if not **the** first) pay-by-cell companies to offer full iPhone X compatibility. We have introduced features such as biometric authentication on Android and iOS as well as a more modernized and streamlined interface.

While we have offered two methods of payment for quite some time, ("Direct Pay" (charge your card for every transaction) and "Wallet Pay" (maintain funds in a wallet and charge your card when a minimum balance is reached *[the same as RFID toll systems work]*).We have received your feedback and have heard the majorities preference for Direct Pay.

We are excited to announce Effective November 2018. mPay2park will be now offering "Direct pay" in all locations and will be discontinuing the requirement for, *(and disabling)*, the mPay2Park wallet.

We feel this enhancement will help grow the mPay2park customer base and in turn make the parking experience more enjoyable. Many customers & clients have already benefited from this feature in various locations and we feel this global update will result in the best experience for our customers.

To facilitate these changes, we are streamlining the system so if customers currently have a wallet established we will honor the remaining funds and deplete the wallet until it reaches a $0.00 balance and then switch to "Direct Pay".

This change will not effect the client's monthly ACH and arrangements made with each location.

Thank you.
Lori Beaudet
Systems Manager